SHANNON

PITTMAN-PRICE

WORK EXPERIENCE

INSTRUCTIONAL DESIGNERICF, Remote / November 2020-Current

* Designs and develop instructor-led and responsive technology delivered training and performance support solutions for a variety of projects.
* Develops design documents, storyboards and instructional materials for various projects.

INSTRUCTIONAL DEVELOPERGDIT, Chesapeake, Va. / July 2019-October 2020

* Designed and developed instructional approaches and interactive courseware to meet training requirements for the Navy.
* Designed instructionally sound lessons in a variety of media.
* Designed and developed appropriate training objectives.
* Developed storyboards.
* Created appropriate job aids.
* Supported technical writing requirements and quality reviews.

INSTRUCTIONAL DESIGNERHampton University, Hampton, Va. / Mar. 2018-July 2019

* Coordinated the development of instructional materials that were functional, informative, and consistent with sound design principles.
* Designed and developed computer-based training and web-based training.
* Trained faculty on Blackboard and other online learning tools.
* Developed and delivered curriculum content and media products in online courses.
* Collaborated with SMEs.
* Managed project timelines.
* Facilitated faculty training at orientation.

ENGLISH TEACHERHampton City Schools, Hampton, Va. / Aug. 2017-Feb. 2018

* Developed lesson plans in collaboration with sixth grade English teachers and literacy specialist.
* Measured learner achievement of objectives through weekly assessments.
* Revised lesson plans in response to assessment of learner outcomes.
* Created and adapted instructional materials to meet varied needs of learners.
* Utilized technology to engage learners in instruction.

ENGLISH TEACHER/PR LiaisonNewport News Public Schools, Newport News, Va. / May 2012-June 2017

* Created and managed systems for tracking large amounts of data on learner growth.
* Facilitated large and small group discussions.
* Developed and executed engaging educational materials.
* Evaluated content to inform development of learning context.
* Researched and gathered data on content.
* Created educational activities for maximum learning outcomes.
* Assessed learners for understanding.
* Remediated learners for mastery of content.
* Managed the school’s social media pages.
* Served as English Content Lead.

INSTRUCTIONAL DESIGNER

E-LEARNING DEVELOPER

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EDUCATION

**M.S.Ed. /** Instructional Design and Technology

Teacher Licensure/English 6-12

Old Dominion University, Virginia

*2010-2011; 2017-2019*

Graduate Certificate / E-LearningGeorge Mason University, Virginia

 *2016-2017*

M.S. / New Media

Syracuse University, New York

*2006-2007*

B.S. / Journalism and Mass Communications

NC A&T State University, North Carolina

*2002-2006*

SKILLS

**PROFESSIONAL**

Instructional Design

E-Learning

Storyboarding

Adult Learning Theory

Curriculum Development

Writing/Editing

Video Editing

Project Management

WORK EXPERIENCE - CONTINUED

YOUR JOB POSITION HERECompany Name Here, Location / 2013-2014

Describe your professional experience here. In this position describe your achievements at work and the scope of duties. You should also use numbers, dollars and percentages as they stand out in the text.

* Developed new filing and organizational practices, saving the company $2,400 per year in contracted labor expenses.
* Handled all payroll activities for 70+ employees and ensured posting of checks before end of month.
* Implemented new staff training process and incentive program.

YOUR JOB POSITION HERECompany Name Here, Location / 2012-2013

Describe your professional experience here. In this position describe your achievements at work and the scope of duties. You should also use numbers, dollars and percentages as they stand out in the text.

* Handle 40+ customer interactions per day, giving detailed, personalized, friendly & polite service to ensure customer retention.
* Trained 3 new employees in customer service script recitation, conflict resolution, and data entry practices.

YOUR JOB POSITION HERECompany Name Here, Location / 2011-2012

Describe your professional experience here. In this position describe your achievements at work and the scope of duties. You should also use numbers, dollars and percentages as they stand out in the text.

* Handle 40+ customer interactions per day, giving detailed, personalized, friendly & polite service to ensure customer retention.
* Trained 3 new employees in customer service script recitation, conflict resolution, and data entry practices.
* Schedule and coordinate meetings, appointments, and travel arrangements for supervisors and managers.

YOUR JOB POSITION HERECompany Name Here, Location / 2010-2011

Describe your professional experience here. In this position describe your achievements at work and the scope of duties. You should also use numbers, dollars and percentages as they stand out in the text.

* Handle 40+ customer interactions per day, giving detailed, personalized, friendly & polite service to ensure customer retention.
* Trained 3 new employees in customer service script recitation, conflict resolution, and data entry practices.

EMILY

REYNOLD

INSTRUCTIONAL DESIGNER | ELEARNING DEVELOPER

VOLUNTEER EXPERIENCE

SME/INSTRUCTIONAL DESIGNER VOLUNTEERDesignxHumanity, Newport News, Va. / June 2020-Current

DesignxHumanity is a design collective that creates free antiracist courses and curriculum.

* Worked on a Scrum Team to craft and develop a course on Conversations about Race in the Elementary School Classroom.

INSTRUCTIONAL DESIGNER INTERN/VOLUNTEEROld Dominion University, Norfolk, Va. / Aug. 2017-Feb. 2018

* Analyzed tasks and developed learning objectives at course and module levels.
* Assisted with course development projects.
* Planned and established quality assurance of courses.

WORK EXPERIENCE

Online Associate Producer/ Features Channel ManagerThe Daily Press, Newport News, Va. / December 2007-August 2010

* Daily production of the website.
* Created and distributed online newsletter to subscribers.
* Shot and edited video.
* Managed and packaged all Features and Entertainment online content.

CERTIFICATIONS

Instructional Designer Certificate

Online Learning Consortium

2019

SKILLS

 **TECHNICAL**

Articulate 360

Camtasia

Adobe Photoshop

Learning Management Systems

Canva Pro